

Sage SalesLogix Compatibility Checklist (v7.5)

The hardware requirements for Sage SalesLogix v7.5 are a guideline only. Hardware requirements depend on the number of users, activity, size of database, number of records, Operating System, and RDBMS, among other factors.

The software requirements show all qualified software for use with Sage SalesLogix v7.5.

"V" indicates Qualified. Component tested for Version.Release shown.

"-" indicates Not Qualified. Component not tested for Version.Release shown.

Customers with active Maintenance & Support agreements may contact Technical Support if their environment includes components that have not been qualified. However, troubleshooting will be limited and no fixes related to the non-qualified component will be available.

Note that Sage generally does not perform additional qualification testing on a released version of SalesLogix with newer service packs for operating systems and applications.

Sage SalesLogix Windows Client Requirements

Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	96/256+	256/512+	256/512+	256/512+
Minimum processor required/Recommended processor (MHz)	300/800+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	150+	200+	200+	200+
Requires Internet connection (DSL, Broadband, or network connection recommended)	✓	✓	✓	✓
Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)	✓	✓	✓	✓
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows Vista	-	-	✓	SP1
Microsoft Windows XP Professional	SP1	SP2	SP2	SP3
Microsoft Windows 2000 Professional (SP3 or later Required)	✓	SP4	SP4	-
Microsoft Windows X64 Versions	-	-	-	✓
MDAC 2.8	✓	✓	✓	✓
Microsoft .NET Framework v3.0 (Only required if utilizing Process Orchestration tools)	-	-	-	✓
Microsoft .NET Framework v2.0	-	✓	✓	✓
Citrix Presentation Server Feature Release 4	✓	✓	✓	✓
Citrix MetaFrame XP	✓	✓	✓	✓
Citrix MetaFrame 1.8	✓	-	-	-

Local Database (for Remote Client only)	v6.2	v7.0	v7.2	v7.5
SQL Express	-	-	✓	✓
MSDE 2000 (SP3 or later, SP4 included)	✓	✓	✓	-
Microsoft SQL Server 2008	-	-	-	✓
Microsoft SQL Server 2005	SLX 6.2.3	✓	✓	✓
Microsoft SQL Server 2000 (SP3 or later required)	✓	✓	SP4	-
Microsoft SQL Server 2000 Personal Edition (SP3 or later required)	✓	✓	✓	-
Word Processor (for Mail Merge features)	v6.2	v7.0	v7.2	v7.5
Microsoft Word 2007	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Word 2003	✓	✓	SP2	SP2
Microsoft Word XP	✓	✓	SP2	SP3
Microsoft Word 2000 (SR1-a or later)	SLX 6.2.4 and earlier	SLX 7.0.0 only	-	-
Email	v6.2	v7.0	v7.2	v7.5
Microsoft Outlook 2007 <i>Workgroup or Corporate mode, not Internet-only mode</i>	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode</i> <i>Word is not recommended as e-mail editor with Outlook</i>	✓	✓	SP2	SP2
Microsoft Outlook XP <i>Workgroup or Corporate mode, not Internet-only mode</i>	✓	✓	SP2	SP3
Microsoft Outlook 2000 (SR-1a or later required) <i>Workgroup or Corporate mode, not Internet-only mode</i> <i>Word is not recommended as e-mail editor with Outlook</i>	SLX 6.2.4 and earlier	SLX 7.0.0 only	-	-
Sage SalesLogix Mail Client (included) <i>Sage SalesLogix Mail Client supports Internet mail, Lotus Notes R5 in "Office Mode", and GroupWise 5.5 and 6.0</i>	✓	✓	✓	✓
Reporting	v6.2	v7.0	v7.2	v7.5
Crystal Reports Professional	8.5	XI R2	XI R2	XI R2 SP3
Fax	v6.2	v7.0	v7.2	v7.5
Microsoft Fax Service	✓	✓	✓	✓
Browser	v6.2	v7.0	v7.2	v7.5
Microsoft Internet Explorer 7.0	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Internet Explorer 6.0	✓	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	-
Sync to Personal Information Managers using Intellisync for Sage SalesLogix (included)	v6.2	v7.0	v7.2	v7.5
Microsoft Outlook 2007	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Outlook 2000 (SR-1a or later required)	SLX 6.2.4 and earlier	SLX 7.0.0 only	-	-
Microsoft Outlook XP	✓	✓	SP2	SP3
Microsoft Outlook 2003 (SR-1a or later required)	✓	✓	SP2	SP2
Lotus Notes 6.5 in "Office Mode"	✓	✓	✓	-
Lotus Notes 5.x in "Office Mode"	✓	✓	✓	-
Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only)	✓	✓	✓	-

Sync to Handheld Devices	v6.2	v7.0	v7.2	v7.5
Once you have synchronized from Sage SalesLogix to any of the PIMs above, you can now sync to any device supported by those PIMs including Palm OS, RIM Blackberry, Pocket PC, and other compatible devices. For example, you can synchronize between Sage SalesLogix and Outlook and between Outlook and Palm (SLX <> Outlook <> Palm). Contact your PIM or device manufacturer for the appropriate sync software. Using Intellisync for Sage SalesLogix and the retail version of Nokia Intellisync (not included), you may synchronize directly to the following devices:				
-Palm Powered Handheld Synchronization	✓	✓	✓	✓
-Pocket PC Synchronization	✓	✓	✓	✓

Sage SalesLogix Administrative Workstation Requirements

Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	128/256+	256/512+	256/512+	512/1G+
Recommended memory for Architect Customization and Development (MB)	384+	1GB+	1GB+	1GB+
Minimum processor required/Recommended processor (MHz)	300/800+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	500+	500+	500+	500+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows Vista	-	-	✓	SP1
Microsoft Windows XP Professional	SP1	SP2	SP2	SP3
Microsoft Windows 2000 Professional (SP3 or later Required)	✓	SP4	SP4	-
MDAC 2.8	✓	✓	✓	✓
Word Processor (for Mail Merge template management)	v6.2	v7.0	v7.2	v7.5
Microsoft Word 2007	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Word 2003	✓	✓	SP2	SP2
Microsoft Word XP	✓	✓	SP2	SP3
Microsoft Word 2000 (SR-1a or later required)	SLX 6.2.4 and earlier	SLX 7.0.0 only	-	-
Reporting	v6.2	v7.0	v7.2	v7.5
Crystal Reports Professional	8.5	XI R2	XI R2	XI R2 SP3
Browser	v6.2	v7.0	v7.2	v7.5
Microsoft Internet Explorer 7.0	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Internet Explorer 6.01	✓	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	-

Sage SalesLogix Host Database Server Requirements

Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	256/512+	256/1GB+	256/1GB+	1GB/4GB+
Minimum processor required/Recommended processor (MHz)	450/800+	800/1.5G+	800/1.5G+	800/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows 2008 Server	-	-	-	✓
Microsoft Windows 2003 Server (Service Pack 1 or later recommended)	SP1	SP1	SP2	SP2
Microsoft Windows 2000 Server and Advanced Server (Service Pack 3 or later required)	✓	SP4	SP4	-
MDAC 2.8 (included)	✓	✓	✓	✓

Relational Database Management System (RDBMS)	v6.2	v7.0	v7.2	v7.5
Microsoft SQL Server 2008	-	-	-	✓
Microsoft SQL Server 2005 (Service Pack 1 required)	SLX 6.2.3	✓	✓	✓
Microsoft SQL Server 2000 (Service Pack 3 or later required)	✓	✓	SP4	-
Microsoft SQL Server 7.0 (Service Pack 3 or later required)	✓	-	-	-
Oracle 11g	-	-	-	✓
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	SLX 6.2.2	✓	✓	✓
Oracle 9i R2 (minimum 9.2.0.4 required) (with ISO 8859-1 character set)	✓	✓	✓	-

	SLX 6.2.2			
Oracle 8i (8.1.7.4) (with ISO 8859-1 character set)	and earlier	-	-	-

Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component to be installed on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle client software may be cross-compatible between versions, it is assumed that when possible, the installed Oracle client software will match the Oracle server version.

If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.

Compatible E-Mail Servers	v6.2	v7.0	v7.2	v7.5
Microsoft Exchange Server	✓	✓	✓	✓
Lotus Notes in "Office Mode"	✓	✓	✓	✓
GroupWise	✓	✓	✓	✓
POP3/SMTP	✓	✓	✓	✓
IMAP/SMTP	✓	✓	✓	✓

Sage SalesLogix Server (Application Server) Requirements

(May reside on same hardware as Synchronization Server depending on size of database and number of remotes)

Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	256/512+	256/1GB+	256/1GB+	512/1GB+
Minimum processor required/Recommended processor (MHz)	450/800+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows 2008 Server	-	-	-	✓
Microsoft Windows 2003 Server (Service Pack 1 or later required)	SP1	SP1	SP2	SP2
Microsoft Windows 2000 Server and Advanced Server (Service Pack 3 or later required)	✓	SP4	SP4	-
MDAC 2.8 (included)	✓	✓	✓	✓

Sage SalesLogix Synchronization Server Requirements

Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+
Minimum processor required/Recommended processor (MHz)	450/800+	450/800+	450/800+	450/800+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows 2008 Server	-	-	-	✓
Microsoft Windows 2003 Server (Service Pack 1 or later required)	SP1	SP1	SP2	SP2
Microsoft Windows 2000 Server and Advanced Server (Service Pack 3 or later required)	✓	SP4	SP4	-
MDAC 2.8 (included)	✓	✓	✓	✓

Sage SalesLogix Remote Office Server Requirements				
Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	256/512+	256/1GB+	256/1GB+	512/1GB+
Minimum processor required/Recommended processor (MHz)	450/800+	450/1.5G+	450/1.5G+	1.5G/2.0G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows 2008 Server	-	-	-	✓
Microsoft Windows 2003 Server (Service Pack 1 or later required)	SP1	SP1	SP2	SP2
Microsoft Windows 2000 Server and Advanced Server (Service Pack 3 or later required)	✓	SP4	SP4	-
MDAC 2.8 (included)	✓	✓	✓	✓
Relational Database Management System (RDBMS)	v6.2	v7.0	v7.2	v7.5
Microsoft SQL Server 2008	-	-	-	✓
Microsoft SQL Server 2005 (Service Pack 1 required)	SLX 6.2.3	✓	✓	✓
Microsoft SQL Server 2000 (Service Pack 3 or later required)	✓	✓	SP4	-
Microsoft SQL Server 7.0 (Service Pack 3 or later required)	✓	-	-	-

Sage SalesLogix Web Host Server Requirements				
Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	192/512+	256/1GB+	256/1GB+	1GB/4.0GB+
Minimum processor required/Recommended processor (MHz)	450/800+	450/1.5G+	450/1.5G+	1.5G/2.0G+
Free disk space for application files and Web pages (MB)	250+	350+	350+	500+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows 2008 Server	-	-	-	✓
Microsoft Windows 2003 Server with IIS 6.0	✓	✓	✓	✓
Microsoft Windows 2000 Server or Advanced Server with IIS 5.0 (Service Pack 3 or later required)	✓	✓	✓	-
IIS 7 (using IIS 6 compatibility mode)	-	-	-	✓
MDAC 2.8 (included)	✓	✓	✓	✓
Microsoft .NET Framework 1.1 with ASP.NET	✓	-	-	-
Microsoft .NET Framework 2.0 with ASP.NET	-	✓	✓	✓

Sage SalesLogix Web Reporting Server Requirements				
Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	192/512+	256/1GB+	256/1GB+	256/1GB+
Minimum processor required/Recommended processor (MHz)	450/800+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files and Web pages (MB)	250+	350+	350+	350+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows 2008 Server	-	-	-	-
Microsoft Windows Vista Server	-	-	-	-
Microsoft Windows 2003 Server with IIS 6.0	-	✓	✓	✓
Microsoft Windows 2000 Server with IIS 5.0 (Service Pack 3 or later required)	✓	✓	✓	-
Microsoft Windows 2000 Advanced Server with IIS 5.0 (Service Pack 3 or later required)	✓	✓	✓	-
MDAC 2.8 (included)	✓	✓	✓	✓
Reporting	v6.2	v7.0	v7.2	v7.5
Crystal Reports Server	-	✓	✓	XI R2 SP3
Crystal Enterprise 8 Standard (5 concurrent client access licenses included)	✓	-	-	-

Sage SalesLogix Web Client Requirements				
Browser	v6.2	v7.0	v7.2	v7.5
Microsoft Internet Explorer 7.0	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Internet Explorer 6.0	✓	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	-
Internet Connection	v6.2	v7.0	v7.2	v7.5
Requires Internet connection (DSL, Broadband, or network connection recommended)	✓	✓	✓	✓
Word Processor (for Mail Merge features)	v6.2	v7.0	v7.2	v7.5
Microsoft Word 2007	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Word 2003	✓	✓	SP2	SP2
Microsoft Word XP	✓	✓	SP2	SP3
Microsoft Word 2000 (SR-1a or later required)	SLX 6.2.4 and earlier	SLX 7.0.0 only	-	-
E-Mail (for Outlook integration features)	v6.2	v7.0	v7.2	v7.5
Microsoft Outlook 2007 <i>Workgroup or Corporate mode, not Internet-only mode</i>	SLX 6.2.5	SLX 7.0.1	✓	✓
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode</i>	✓	✓	SP2	SP2
Microsoft Outlook XP <i>Workgroup or Corporate mode, not Internet-only mode</i>	✓	✓	SP2	SP3
Microsoft Outlook 2000 <i>Workgroup or Corporate mode, not Internet-only mode</i>	SLX 6.2.4 and earlier	SLX 7.0.0 only	-	-

Sage SalesLogix Web Phone Requirements				
Qualified Web Phones and Service Providers	v6.2	v7.0	v7.2	v7.5
Sage SalesLogix for Web Phones includes HDML and WML templates for US and international customers. The templates have been qualified with the Openwave browser and platform. Openwave-compatible phones are listed at: http://upmkt.openwave.com/dev_phones/phones.cfm Openwave				
Compatible carriers are listed at: http://upmkt.openwave.com/dev_carriers/carriers.cfm				
Additional carriers and phones may be compatible and may be qualified in the future.				
Using SalesLogix Web Phones With SalesLogix v7.2	✓	✓	✓	✓

Sage SalesLogix Disconnected Web Client Requirements				
Hardware	v6.2	v7.0	v7.2	v7.5
Minimum memory required/Recommended memory (MB)	-	-	-	512/1GB+ 800/1.5GHz
Minimum processor required/Recommended processor (MHz)	-	-	-	+
Free disk space for application files (MB)	-	-	-	1000+
Operating System	v6.2	v7.0	v7.2	v7.5
Microsoft Windows Vista	-	-	-	SP1
Microsoft Windows XP Professional	-	-	-	SP3
MDAC 2.8 (included)	-	-	-	✓